

Conditions agreed between Licensing Authority and Applicant

The premises shall install and maintain a comprehensive CCTV system. All entry and exit points of the public serving area will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available upon reasonable request of Police or authorized officer throughout the preceding 31-day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to show a Local Authority or Police Officer recent data or footage upon reasonable request.

The CCTV must cover all areas of the venue that the public have access to. There should be no obstructions to any internal camera that creates areas that are not wholly covered by CCTV, apart from within toilet cubicles and directly covering men's urinals.

The smoking area must be covered by CCTV that is to the same standards as the internal CCTV system.

A zero tolerance to illegal drugs shall be operated at the premises.

A proof of age scheme, such as Challenge 25, must be operated at the premises where the only acceptable forms of identification are (recognized photographic identification cards, such as a driving license or passport / Holographical marked PASS scheme identification cards) appropriate signage must be displayed.

The premises license holder shall ensure all persons who work on the premises have provided satisfactory proof of identification and the right to work and have carried out checks on the home office website to verify identification, visa and the right to work documents. All documents of members of staff will be retained for a period of 12 months post termination of employment and will be made available to the police, immigration and/or Licensing officers upon reasonable request.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- (a) All crimes reported to the venue
- (b) All ejections of patrons
- (c) Any incidents of disorder
- (d) Any faults in the CCTV system.
- (e) Any visit by a relevant authority or emergency service.

The premises shall prominently display signage at all entrances informing customers: -

- 1) CCTV is in operation throughout this premises and is made available to the police
- 2) Any person found carrying weapons or illegal drugs will be permanently excluded and the police will be informed
- 3) Management reserve the right to refuse entry
- 4) Please leave quietly

Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 4 persons at any one time.

Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

On Friday and Saturday nights when the premises is open passed midnight and the venue is hosting over 30 people at least 1 SIA registered staff member will be present from 22:00 until 30mins passed the closing of the venue to ensure peaceful egress. This person will book in to and out of work by signing a security log.'

All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that: (a) The police (and, where appropriate, the London Ambulance Service) are called without delay; (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police; (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.

New and seasonal staff must attend induction training and receive refresher training every six months.

The premises Licence Holder and/or Designated Premises Supervisor shall keep up to date policies and staff training records in relation to the following: Requirements of the challenge 25 scheme, drugs, identification & recognition of drunks, identification recognition and responsibilities of dealing with vulnerable persons and the correct procedures to be followed when refusing service regular training must be provided to all staff at least every six months, a record of the training will be maintained for at least twelve months.

All delivery drivers must not leave their engines running whilst waiting for their alcohol orders nor must they congregate on the road outside the premises.

Where an order involves alcohol, the customer will be required to confirm that they are over 18 at the point of completion of the order.

There will be a clear warning at the point of order that alcohol will only be delivered to someone over the age of 18 and that appropriate identification may be requested.

The delivery of alcohol will not be made to a person in a public place such as a street corner, park or bus stop etc. The delivery of alcohol to be made only to a residential or business address, where it is evident that the customer is a resident or occupies the business.

A noise limiter must be fitted and maintained within the premises. The limiter must be sealed in such a way that no unauthorised person can tamper with it. The level should be set in the presence of an authorised officer of the Safer Communities Service of the London Borough of Lewisham. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device. The device should be calibrated annually, and a record kept to be available for inspection by officers.